

September 1, 2026

Dear State Medicaid Director:

On behalf of the American Association of People with Disabilities (AAPD), we write regarding your state's implementation of Medicaid community engagement and work requirement provisions enacted under H.R. 1. As a national disability-led and cross-disability rights organization, AAPD advocates for full civil rights for over 70 million Americans with disabilities. We do this by promoting equal opportunity, economic power, independent living, and political participation.

As states begin conducting outreach to recipients regarding the upcoming changes, we urge Medicaid agencies to utilize the discretion granted to them by the Interim Final Rule on Community Engagement Requirements to make criteria for various exemption categories as broad as possible to ensure that they fully capture eligible Medicaid participants. In addition, we strongly urge Medicaid agencies to engage directly and meaningfully with the disability community at every stage of policy development, systems design, beneficiary outreach, and program evaluation.

People with disabilities have extensive experience navigating Medicaid eligibility and understanding the ways administrative requirements affect access to care. Their perspectives are essential to ensuring that implementation is consistent with federal law, minimizes unnecessary coverage disruptions, and protects access to health care and long-term services and supports.

Engaging disability stakeholders can help states avoid implementation challenges and improve program integrity. Early and ongoing consultation with disability stakeholders can help states identify operational barriers, improve exemption pathways, strengthen beneficiary communications, and reduce unintended coverage gaps. By incorporating feedback from disability stakeholders into policy design and systems development, states can reduce administrative burden, improve program accuracy, and minimize the risk of appeals, corrective actions, and litigation arising from avoidable implementation failures.

Regarding the new community engagement requirements, people with disabilities can provide valuable and ongoing input on implementation. There are many ways that state Medicaid agencies can incorporate the disability community into their planning and implementation. A few examples are:

Ensure broad definitions for exemption categories: States retain the ability to create and revise the lists of conditions and diagnoses that count toward a "medical frailty" determination. Many have disabilities or chronic conditions that fluctuate in severity, impacting their ability to comply with the new requirements from month to month. Even under current CMS regulations, some conditions should qualify a person as medically frail on diagnosis alone. People with disabilities can provide feedback to states on that list, as well as what is working and not working when it comes to medical frailty, caregiving, and other excluded or excepted categories.

The caregiver exclusion includes caregivers of people with disabilities of any age. People with disabilities in your state can provide input on the lived experiences of people with disabilities and their families that can help you operationalize this exclusion.

Establish formal disability stakeholder advisory structures: States should create and regularly engage advisory groups that include individuals with disabilities, family members, disability-led organizations, protection and advocacy agencies, long-term services and supports stakeholders, and community-based service providers. These groups should be engaged early and throughout implementation rather than consulted only after key decisions have been made.

Design accessible systems from the outset: Beneficiaries with disabilities should be involved in the testing and evaluation of eligibility, reporting, and exemption determination processes. All communications, websites, forms (digital and paper), call centers, and digital platforms should be accessible to individuals with physical, sensory, cognitive, psychiatric, intellectual, chronic health, and communication disabilities. Materials should be available in multiple formats - written, auditory, and video. Materials should be in plain language so that individuals can easily determine whether or not they meet the criteria for an exemption from the requirements. In addition, all materials should be available in multiple languages, including American Sign Language and plain language or easy read. Digital platforms and materials should be compliant with web content accessibility guidelines 2.0.

Conduct targeted outreach and education: Disability organizations are trusted messengers within their communities and can help states communicate policy changes effectively. States should partner with disability-led organizations to ensure beneficiaries understand their rights, responsibilities, and available exemptions. There are a multitude of disability community organizations in every state and county. States already have existing relationships with state Councils on Developmental Disabilities, State Independent Living Councils, Governor's Councils on Disabilities (or similar entities), and Advisory Councils on Aging that could be used as key partners for outreach, education, and consistent engagement.

Ensure compliance with federal disability rights laws: Implementation efforts must be consistent with the Americans with Disabilities Act, Section 504 of the Rehabilitation Act, and other applicable civil rights protections. Ongoing consultation with disability stakeholders can help identify potential barriers before they result in loss of coverage or access to care.

The disability community has long been a partner in strengthening Medicaid and ensuring that programs operate effectively for those who depend on them. As states move forward with implementation, we encourage Medicaid agencies to view disability stakeholders not merely as beneficiaries of policy decisions, but as essential partners in designing systems that are efficient, equitable, and accessible.

We have included an appendix of resources at the end of this letter to assist you in reaching out to disability stakeholders in your state as you prepare to implement Medicaid community engagement requirements. There are many disability organizations in every state and county beyond those included in this appendix. Should you desire further recommendations on community engagement requirement implementation or disability engagement in your state, please do not hesitate to contact us at mlewis@aapd.com .

We appreciate your leadership and welcome opportunities to support stakeholder engagement and increased accessibility efforts in your state.

Sincerely,

Maria Town
President & CEO
AAPD

Michael Lewis
Vice President of Policy
AAPD

Appendix

State Councils on Developmental Disabilities

State/Territory DD Council Name	Phone Number	Email	Website
Alabama Council on Developmental Disabilities	Toll-Free: 800-232-2158	darryle.powell@mh.alabama.gov	www.acdd.org
Alaska's Governor's Council on Disabilities and Special Education	(907) 269-8990 | Toll-Free: 1-888-269-8990	GCDSE@alaska.gov	dhss.alaska.gov/gcdse/Pages/default.aspx
Arizona Developmental Disabilities Planning Council	(602) 542-8970 | Toll-Free: (877) 665-3176	addpc@azdes.gov	https://addpc.az.gov
Arkansas Governor's Council on Developmental Disabilities	(501) 682-2897	ddcstaff@dfa.arkansas.gov	https://gcdd.arkansas.gov/
California State Council on Developmental Disabilities	(916) 263-7919 | Toll-Free: (833) 818-9886	council@scdd.ca.gov	www.scdd.ca.gov
Colorado Developmental Disabilities Council	(720) 941-0176	GetInformed@coddc.org	www.coddc.org
Connecticut Council on Developmental Disabilities	Toll-Free: (800) 653 - 1134 TTY: (860) 418-6172		www.ct.gov/ctcdd/
Delaware Developmental Disabilities Council	(302) 739-3333		ddc.delaware.gov
D.C. Developmental	(202) 724-8612 TTY: 711	ddc@dc.gov	https://ddc.dc.gov

Disabilities Council			
Florida Developmental Disabilities Council	(850) 488-4180 | Toll-Free: (800) 580-7801 TDD Toll-Free: 888-488-8633	fddc@fddc.org	www.fddc.org
Georgia Council on Developmental Disabilities	(404) 657-2126 | Toll-Free: (888) 275-4233 TDD: (404) 657-2133	info@gcdd.org	www.gcdd.org
Hawaii State Council on Developmental Disabilities	(808) 586-8100		https://hiddcouncil.org/
Idaho Council on Developmental Disabilities	208-334-2178 | Toll-Free: 1-800-544-2433	info@icdd.idaho.gov	www.icdd.idaho.gov
Illinois Council on Developmental Disabilities Chicago Office	312-814-2080 TTY: 888-261-2717		icdd.illinois.gov
Indiana's Governor's Council for People with Disabilities	(317) 232-7770	council@gcpd.in.gov	www.in.gov/gpcpd/
Iowa DD Council	Toll-Free: (800) 452-1936	contactus@iowaddcouncil.org	www.iowaddcouncil.org
Kansas Council on Developmental Disabilities	(785) 296-2608 | Toll-Free: (877) 431-4604	kcdd@kcdd.org	www.kcdd.org
Kentucky Council on Developmental Disabilities	(502) 564-7841	ccdd@ky.gov	https://ccdd.ky.gov/Pages/index.aspx
Louisiana Developmental Disabilities Council	(225) 342-6804 | Toll-Free: (800) 450-8108	Amy.Deaville@la.gov	www.laddc.org

Maine Developmental Disabilities Council	(207) 480-1478 | Toll-Free: (833) 713-2618		www.maineddc.org
Maryland Developmental Disabilities Council	(410) 767-3670 | Toll-Free: (800) 305-6441	info@md-council.org	www.md-council.org
Massachusetts DD Council	(617) 770-7676		www.mass.gov/mddc
Michigan Developmental Disabilities Council	(517) 335-3158 TDD: (517) 335-3171	mdhhs-dd-council@michigan.gov	www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/developmentaldisability
Minnesota's Governor's Council on Developmental Disabilities	(651) 296-4018 | Toll-Free: 877-348-0505 MN Relay Service: (800) 627-3529 OR 711	admin.dd.info@state.mn.us	mn.gov/mnddc/
Mississippi Council on Developmental Disabilities	(601) 359-6238		www.mscdd.org
Missouri Developmental Disabilities Council	(573) 751-8611 | Toll-Free: (800) 500-7878	moddc@moddcouncil.org	www.moddcouncil.org
Montana Council on Developmental Disabilities	(406) 443-4332		www.mtcdd.org
Nebraska Council on Developmental Disabilities	(402) 471-2330 TDD (800) 833-7352	dhhs.ddcouncil@nebraska.gov	https://dhhs.ne.gov/pages/DD-Planning-Council.aspx
Nevada's Governor's Council on Developmental Disabilities	(775) 684-8619		www.nevadaddcouncil.org

New Hampshire Council on Developmental Disabilities	(603) 271-3236 TDD Access: Relay NH: (800) 735-2964	info@nhcdd.us	www.nhcdd.nh.gov/
New Jersey Council on Developmental Disabilities	(609) 292-3745 Toll-free 1 (800) 792-8858 TDD: (609) 777-3238	njcdd@njcdd.org	https://njcdd.org/
New Mexico Developmental Disabilities Council	505-541-4519		www.nmddpc.com
New York State Developmental Disabilities Planning Council	(518) 486-7505	information@ddpc.ny.gov	ddpc.ny.gov
North Carolina Council on Developmental Disabilities	(984) 920-8200| Toll-Free: (800) 357-6916	Info@nccdd.org	www.nccdd.org
North Dakota State Council on Developmental Disabilities	(701) 328-4847	jhorntvedt@nd.gov	https://www.nd.gov/scdd/
Ohio Developmental Disabilities Council	(614) 466-5205 | Toll-Free: (800) 766-7426	ddcinfo@dodd.ohio.gov	www.ddc.ohio.gov
Developmental Disabilities Council of Oklahoma	(405) 521-4984	staff@okddc.ok.gov	www.okddc.ok.gov
Oregon Council on Developmental Disabilities	(971) 204-8824	info@ocdd.org	www.ocdd.org
Pennsylvania Developmental Disabilities Council	(717) 787-6057 | Toll-Free: (877) 685-4452 TTY: (717) 705-0819		www.paddc.org

Rhode Island DD Council	(401) 737-1238	riddc@riddc.org	www.riddc.org
South Carolina Developmental Disabilities Council	(803) 734-0465 TYY: (803) 734-1147		http://scddc.sc.gov/
South Dakota Council on Developmental Disabilities	(605) 773-6369 | In-State Toll Free: (800) 265-9684	infoddc@state.sd.us	https://dhs.sd.gov/cdd.aspx
Tennessee Council on Developmental Disabilities	(615) 532-6615	tnddc@tn.gov	www.tn.gov/cdd
Texas Council for Developmental Disabilities	(512) 437-5432 | Toll-Free: (800) 262-0334	tcdd@tcdd.texas.gov	www.txddc.state.tx.us
Utah Developmental Disabilities Council	(801) 245-7350	UDDC@utah.gov	www.utahddcouncil.org
Vermont Developmental Disabilities Council	(802) 828-1310	vtddc@vermont.gov	www.ddc.vermont.gov
Virginia Board for People with Disabilities	(804) 786-0016	info@vbpd.virginia.gov	www.vaboard.org
Washington State Developmental Disabilities Council	(360) 586-3560 | Toll-Free: (800) 634-4473		www.ddc.wa.gov
West Virginia Developmental Disabilities Council	(304) 558-0416	dhhrwvddc@wv.gov	www.ddc.wv.gov
Wisconsin Board for People with Developmental Disabilities	(608) 266-7826	Jeremy.Gundlach@wisconsin.gov	www.wi-bpdd.org

Wyoming Governor's Council on Developmental Disabilities	(307) 777-7230 | Toll-Free: (800) 438-5791	wgcdd@wyo.gov	ddcouncil.state.wy.us
American Samoa Developmental Disabilities Council	(684) 633-2696	council@samoatelco.com	
Commonwealth of the Northern Mariana Islands (CNMI) Council on Developmental Disabilities	(670) 664-7000/3/5 TTY: (670) 664-7002	cnmicouncilondd@gmail.com	https://cnmicdd.gov.mp/
Guam Developmental Disabilities Council	(671) 735-9127	guamddc@gddc.guam.gov	https://gddc.guam.gov/
Puerto Rico State Council on Developmental Disabilities	(787) 722-0595	liz.candelario@ddec.pr.gov	cedd.pr.gov
Virgin Islands Developmental Disabilities Council	(340) 719-0076	info@viddc.org	www.viddc.org

State Independent Living Councils

SILC Name	Phone	Email	Website
Statewide Independent Living Council of Alaska	Phone: (907) 263-2011		https://www.alaskasilc.org/
State of Alabama Independent Living Council	202-255-3434		https://silcal.org/
Arkansas State Independent Living Council	Toll-Free: (800) 772-0607	info@arsilc.org	https://arsilc.org/

American Samoa Statewide Independent Living Council	Phone: (684) 699-5990 TTY: (684) 699-1381		https://rsa.ed.gov/grantee/american-samoa/american-samoa-office-vocatio…
Arizona Statewide Independent Living Council	Phone: (602) 262-2900	info@azsilc.org	https://azsilc.org/
California's State Independent Living Council	Phone: (916) 263-7905 Toll-Free: (866) 866-7452	SILC@calsilc.ca.gov	https://www.calsilc.ca.gov
Commonwealth of the Northern Mariana Islands (CNMI) Statewide Independent Living Council	Phone: (670) 322-6537		https://www.ovrgov.net/ovr/statewide-independent-living-council
Colorado Statewide Independent Living Council	Phone: (303) 902-5897		https://coloradosilc.org/
Connecticut State Independent Living Council	Phone: (860) 681-7599	info@ctsilc.org	https://ctsilc.org/
District of Columbia: Statewide Independent Living Council	Phone: (202)-442-8432		https://dds.dc.gov/page/statewide-independent-living-council
Delaware Statewide Independent Living Council	302-423-5208 (text only - hearing impaired)		http://desilc.org/
Florida Independent Living Council	Phone: (850) 488-5624 Toll-free: (877) 822-1993 TTY: (850) 488-5624 850-572-5764		http://www.floridasilc.org/
Statewide Independent Living Council of Georgia	TTY: Use Georgia Relay, 711 706-627-1952		https://www.silcga.org/

Guam: State Independent Living Council	Phone: (671) 929-3554		https://disid.guam.gov/state-independent-living-council-silc/
Hawaii: Statewide Independent Living Council	Phone: (808) 249-2545	info@hisilc.org	https://www.hisilc.org/
Iowa Statewide Independent Living Council	TTY: Use Relay Iowa for TTY (515) 282-0275	ed@iowasilc.org	https://iowasilc.org/
Idaho State Independent Living Council	Phone/TDD: (208) 334-3800 Toll-Free in Idaho: (800) 487-4866		https://silc.idaho.gov/
The Statewide Independent Living Council of Illinois	Phone: (217) 744-7777		https://silcofillinois.org/
Indiana Statewide Independent Living Council	Toll-Free: 1-844-4INSILC	chair@insilc.org	https://www.insilc.org/
Statewide Independent Living Council of Kansas	Phone/TDD: (785) 234-6990 913-239-9776		https://silck.org/
Kentucky: Statewide Independent Living Council	Phone: (859) 281-0048		https://silc.ky.gov/Pages/default.aspx
Louisiana Statewide Independent Living Council	Phone: (225) 219-7553 Toll-free: (800) 579-5611 TTY: (225) 219-7550		https://gov.louisiana.gov/page/silc
Massachusetts Statewide Independent Living Council	Phone/TTY: (508) 620-7452		https://masilc.org/
Maryland Statewide Independent Living Council	Phone: (443) 961-4630	silcmaryland@gmail.com.	https://www.marylandsilc.org/
Maine Statewide Independent Living	Phone: (207) 219-0391	execdirector@mainesilc.org	https://mainesilc.org/

Council			
Michigan Statewide Independent Living Council	Phone: (833) 808-7452 Toll-Free: (833) 808-7452		https://www.misilc.org/
Minnesota Statewide Independent Living Council	Phone: (612) 518-1497		https://mn.gov/deed/job-seekers/disabilities/councils/silc.jsp
Missouri Statewide Independent Living Council	573-556-0400		https://mosilc.org/
Mississippi Statewide Independent Living Council	Phone: (601) 853-5230		https://www.mdrs.ms.gov/about-mdrs/advisory-councils
Montana Statewide Independent Living Council	Phone/TTY: (406) 444-2590	mtsilc@mt.gov	https://dphhs.mt.gov/dtd/independentliving/MTSILC
North Carolina Statewide Independent Living Council	984-480-6328		https://nc-silc.org/
North Dakota Statewide Independent Living Council	(701) 595-2361		https://www.nd.gov/dhs/dvr/councils-partners/ndsilc.html
Nebraska's Statewide Independent Living Council	402-441-7871		https://www.nesilc.org/
New Hampshire Statewide Independent Living Council	Phone: (603) 271-2773		https://silcnh.org/
New Jersey Statewide Independent Living Council	Phone: (856) 796-2497		https://www.njsilc.org/

New Mexico Statewide Independent Living Council	Phone: 505-256-3100		https://www.dvr.state.nm.us/state-independent-living-council/
Nevada Statewide Independent Living Council	Phone: (702) 757-7990		https://www.nvsilc.com/
New York Statewide Independent Living Council	Phone/TTY: (518) 427-1060		https://nysilc.org/
Ohio Statewide Independent Living Council	Phone/TTY: (614) 892-0390 Toll-Free: (800) 566-7788		http://www.ohiosilc.org/about-silc/
Oklahoma Statewide Independent Living Council	Phone: 405-888-0068		http://oksilc.org/
Oregon Statewide Independent Living Council	Phone: 503-945-6204	oregon.silc@odhsoha.oregon.gov	https://www.oregon.gov/dhs/seniors-disabilities/silc/Pages/index.aspx
Pennsylvania Statewide Independent Living Council	Phone: (717) 364-1732	info@pasilc.org	https://pasilc.org/
Puerto Rico State Council for Independent Living	Phone: (787) 757-8345	info@cevipr.org	https://cevipr.org/
Rhode Island Statewide Independent Living Council	Phone: (401) 738-1013 × 10	info@risilc.org	https://risilc.org/
South Carolina Statewide Independent Living Council	708-218-8104		https://scsilc.com/wp/
South Dakota Statewide Independent Living Council	Phone: (605) 494-3613 Toll-free: (800) 265-9684		https://dhs.sd.gov/rehabservices/drsboardsandcouncils.aspx

Tennessee Statewide Independent Living Council	216-409-2959	silcchair@silctn.org	https://www.silctn.org/
Texas Statewide Independent Living Council	Phone: (512) 371-7353	contact@txsilc.org	https://txsilc.org/
Utah Statewide Independent Living Council	Phone: (801) 463-1592		http://usilc.org/
Virginia Statewide Independent Living Council	Phone: (804) 663-7817 TTY: (800) 464-9950		https://www.vasilc.virginia.gov/
Virgin Islands Statewide Independent Living Council	Phone: (340) 513-1373		
Vermont Statewide Independent Living Council	Phone: (802) 560-8091		https://vermontsilc.org/
Washington Statewide Independent Living Council	Phone: (800) 624-4105	WASILC@dshs.wa.gov	https://www.wasilc.org/
Independent Living Council of Wisconsin	Phone: (608) 206-1581	ILCWinfo@gmail.com	https://il-wis.net/independent-living-council/about-the-council/
West Virginia Statewide Independent Living Council	Phone: (304) 766-4624		http://www.wvsilc.org
Wyoming State Independent Living Council	Phone: (307) 777-7191	wyoming.state.chair@wyo.gov	https://wyomingsilc.wyo.gov/

State Agencies On Aging

State Agency on Aging	Phone	Email	Website

Alabama Department of Senior Services	Phone: (334) 242-5743	info@adss.alabama.gov	https://www.alabamageline.gov
Alaska Commission on Aging	Phone: (907) 465-3250	hss.dal.aging@alaska.gov	https://health.alaska.gov
Arizona Division of Aging and Adult Services	Phone: (602) 542-4446	azaging@azdes.gov	https://des.az.gov
Arkansas Division of Aging, Adult, & Behavioral Health Services	Phone: (501) 682-2441	araging@dhs.arkansas.gov	https://humanservices.arkansas.gov
California Department of Aging	Phone: (916) 419-7500	info@aging.ca.gov	https://www.aging.ca.gov
Colorado Older Adult Services	Phone: (303) 866-5700	cdhs_agingservices@state.co.us	https://cdhs.colorado.gov
Connecticut Department on Aging and Disability Services	Phone: (860) 424-5055	ads.info@ct.gov	https://portal.ct.gov
Delaware Division of Services for Aging and Adults with Physical Disabilities	Phone: (302) 255-9390	DelawareADRC@delaware.gov	https://dhss.delaware.gov
District of Columbia Office on Aging and Community Living	Phone: (202) 724-5622	dacl@dc.gov	https://dacl.dc.gov
Florida Department of Elder Affairs	Phone: (850) 414-2000	information@elderaffairs.org	https://elderaffairs.org
Georgia Department of Human Services, Division of Aging Services	Phone: (866) 552-4464	aginginfo@dhs.ga.gov	https://aging.georgia.gov

Hawaii Aging and Disability Programs	Phone: (808) 586-0100	eoa@doh.hawaii.gov	https://www.hawaiiadrc.org
Idaho Commission on Aging	Phone: (208) 334-3833	ICOA@aging.idaho.gov	https://aging.idaho.gov
Illinois Division of Aging	Phone: (800) 252-8966	aging.ilsenior@illinois.gov	https://ilaging.illinois.gov
Indiana PathWays for Aging	Phone: (317) 232-7134	DAComments@fssa.IN.gov	https://www.in.gov
Iowa Department on Aging	Phone: (515) 725-3333	aging@iowa.gov	https://hhs.iowa.gov
Kansas Department for Aging and Disability Services	Phone: (785) 296-4986	kdads@ks.gov	https://kdads.ks.gov
Kentucky Department of Aging and Independent Living	Phone: (502) 564-6930	DAIL@ky.gov	https://www.chfs.ky.gov
Louisiana Aging and Adult Services	Phone: (225) 342-7100	oaas@la.gov	https://ldh.la.gov
Maine Office of Aging and Disability Services	Phone: (207) 287-4242	OADS@maine.gov	https://www.maine.gov
Maryland Commission on Aging	Phone: (410) 767-1100		https://aging.maryland.gov/about/maryland-commission-aging
Massachusetts Executive Office of Elder Affairs	Phone: (617) 727-7750	EOEA@massmail.state.ma.us	https://www.mass.gov
Michigan Behavioral and Physical Health and Aging Services Administration	Phone: (517) 241-3740	MDHHS-AgingInfo@michigan.gov	https://www.michigan.gov

Minnesota Office of Aging and Adult Services	Phone: (651) 431-2600	aging.adultservices.dhs@state.mn.us	https://mn.gov
Mississippi Division of Aging and Adult Services	Phone: (601) 359-4929	aging@mdhs.ms.gov	https://www.mdhs.ms.gov
Missouri Department of Health and Senior Services	Phone: (573) 751-6400	info@health.mo.gov	https://health.mo.gov
Montana Senior and Long-Term Care Division	Phone: (406) 444-4077	SLTC@mt.gov	https://dphhs.mt.gov
Nebraska State Unit on Aging	Phone: (402) 471-2307	DHHS.Aging@nebraska.gov	https://dhhs.ne.gov
Nevada Aging and Disability Services	Phone: (775) 687-4210	adsd@adsd.nv.gov	https://adsd.nv.gov
New Hampshire State Committee on Aging	Phone: (603) 271-9203	NH-HHS.BDAS@dhhs.nh.gov	https://www.nhcoa.nh.gov
New Jersey Division of Aging Services	Phone: (609) 292-7837	aging@dhs.state.nj.us	https://www.nj.gov
New Mexico Aging and Long-Term Services	Phone: (505) 476-4799	ALTSD-Ask@state.nm.us	https://aging.nm.gov
New York Office for the Aging	Phone: (518) 474-5731	nysofa@aging.ny.gov	https://aging.ny.gov
North Carolina Division of Aging and Adult Services	Phone: (919) 855-3400	DAAS.contact@dhhs.nc.gov	https://www.ncdhhs.gov
North Dakota Department of Human Services	Phone: (701) 328-2310	dhsaging@nd.gov	https://www.hhs.nd.gov

Ohio Department of Aging	Phone: (800) 266-4346	aginginfo@age.ohio.gov	https://aging.ohio.gov
Oklahoma Aging Services Division	Phone: (405) 521-2281	agingservices@okdhs.org	https://www.okdrs.gov
Oregon Services for Seniors and People with Disabilities	Phone: (503) 945-5600	APD.Info@dhsoha.state.or.us	https://www.oregon.gov
Pennsylvania Department of Aging	Phone: (717) 783-1550	aging@pa.gov	https://www.aging.pa.gov
Rhode Island Office of Healthy Aging	Phone: (401) 462-3000	OHA.info@oha.ri.gov	https://oha.ri.gov
South Carolina Department on Aging	Phone: (803) 734-9900	askus@aging.sc.gov	https://aging.sc.gov
South Dakota Department of Social Services	Phone: (605) 773-3656	DSSInfo@state.sd.us	https://dss.sd.gov
Tennessee Commission on Aging and Disability	Phone: (615) 741-2056	TCAD.Information@tn.gov	https://www.tn.gov
Texas Department of Health and Human Services – Aging Services	Phone: (512) 438-3011	contact@hhsc.state.tx.us	https://www.hhs.texas.gov
Utah Aging and Adult Services	Phone: (801) 538-3910	daas@utah.gov	https://daas.utah.gov
Vermont Department of Disabilities, Aging, and Independent Living	Phone: (802) 241-2401	dail@vermont.gov	https://dail.vermont.gov
Virginia Department for	Phone: (804) 662-9333	aging@dars.virginia.gov	https://www.vda.virginia.gov

the Aging Services			
Washington Aging and Long-Term Support Administration	Phone: (360) 725-2300	ALTSAinfo@dshs.wa.gov	https://www.dshs.wa.gov
West Virginia Bureau of Senior Services	Phone: (304) 558-3317	WVseniorservices@wv.gov	https://www.wvseniorservices.gov
Wisconsin Programs and Services for Older Adults	Phone: (608) 266-1865	dhswebmaildhs@dhs.wisconsin.gov	https://www.dhs.wisconsin.gov
Wyoming Department of Health Aging Division	Phone: (307) 777-7995	aging@wyo.gov	https://health.wyo.gov

Source: Administration for Community Living (ACL), State Units on Aging; contact details cross-checked against publicly available state-agency listings.

The above lists are only some of the disability community resources in each state. Below are some additional resources to assist and guide your state in including disabled Medicaid recipients in your planning and implementation of the new Medicaid community engagement requirements. We encourage you to leverage these resources to ensure that all communications, portals, and processes relating to the new Medicaid community engagement requirements are available in a variety of accessible formats so that individuals with disabilities can access critical information and comply with any required paperwork or requests for information about their eligibility for an exemption from the community engagement requirements:

- **AAPD's REV-UP Voting Campaign** exists to build the power of the disability vote through increasing civic engagement in the disability community and improving the accessibility of elections. REV UP stands for "Register, Educate, Vote, Use your Power!" While these coalitions focus on voting, each coalition is comprised of state and local disability leaders and organizations who could provide valuable insight into many issues affecting people with disabilities.
    - Find your state's REV UP Coalition:https://www.aapd.com/revup-join/

- **Protection and Advocacy programs** exist in every state to provide legal aid to individuals with disabilities and their families. They also assist individuals in navigating service and benefit systems.
    - Find your state's group: https://www.ndrn.org/about/ndrn-member-agencies/

- There are 68 **University Centers for Excellence on Developmental Disabilities**, with Centers in all states and U.S. territories. UCEDDs connect university research with local communities to support individuals with developmental disabilities, and provide education, training, and technical assistance to self-advocates, families, and professionals.
    - Find your state UCEDD: https://www.aucd.org/state-profiles

- **USAging** represents and supports the national network of Area Agencies on Aging and advocates for the Title VI Native American Aging Programs, which help older adults, people with disabilities and family caregivers live with optimal health, well-being, independence and dignity in their homes and communities.

- **NHELP's Medicaid Work Requirements: Mitigating Harm through Implementation** contains best practices for use by state Medicaid programs to mitigate harm by avoiding erroneous disenrollments of Medicaid recipients.

- NHELP, Justice In Aging, and the Bazelon Center for Mental Health Law's **Recommendations for Mitigating Harms to People with Disabilities, Older Adults, and Caregivers from Medicaid Work Requirements** offers implementation strategies to minimize wrongful coverage loss and protect people's access to care.

  Website Content Accessibility Guidelines are widely used website accessibility standards created by the World Wide Web Consortium. This resource provides a detailed overview of the latest website accessibility standards to ensure that websites are accessible to people with disabilities.

- This resource from the **U.S. Access Board** provides details on the Department of Justice's 2010 ADA Requirements for Effective Communication for state and local entities to **ensure effective communication for individuals who are hard of hearing, deaf, low vision, or deaf-blind.**

- The **ABC's of Plain Language** from the Association of University Centers on Disabilities breaks down ways to write to make more of your content accessible to people with intellectual and developmental disabilities and others who may have difficulty reading.